



Blackall-Tambo

Regional Council

Tambo Child Care Centre,

Parental Code of Conduct Policy

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Version Number: One	Review Date:
Policy Compiled by: Childcare Coordinator	
Policy Approved by: Director of Finance Corporate and Community Services	

Aim

TCCC Parental Code of Conduct

Our aim at TCCC is to work together, with each other and with our families, to provide the best possible education and care for the children in our centre in accordance with our values.

TCCC is committed to protecting the safety and wellbeing of all centre stakeholders - the children, their families, employees, volunteers, and visitors. TCCC encourages families to actively participate in our education and care programs, and we aim to engage in constructive and co-operative working relationships.

Application

This Code applies to all parents / guardians and families of children enrolled in our centre and to any invitees (including nominated emergency contacts). The Code must be observed in all conduct and interaction with TCCC, including attending the centre, interacting with children, their families, employees, volunteers and visitors and at any function or event held by or on behalf of TCCC.

Conduct

1. Comply with the law and TCCC Policies and Procedures (as amended from time to time).
2. Be respectful, listen to and value other perspectives and refrain from harassing, discriminating or vilifying others based on gender, race, ethnicity, sexuality, religion, age, disability, background, beliefs or opinions.
3. Aggressive, bullying or intimidating behaviour will not be accepted.
4. Be respectful of the privacy of children, their families, TCCC employees, volunteers and visitors. Do not take, email, text or post photos on social media of any person (besides your own child) without their consent or, in the case of another child, the consent of their family. Do not make any comment or post any material to social media that may damage TCCC's reputation.
5. Comply with the reasonable directions given by TCCC employees to foster a safe and welcoming environment within the centre.

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6. Raise concerns in accordance with TCCC's Complaint Management Procedure.
7. Use the centres and property appropriately.
8. Refrain from smoking at or within 5 metres beyond the boundary of TCCC or at TCCC events.
9. Not be adversely affected by alcohol or other substances.
10. Familiarise all family members and emergency contacts associated with a child's enrolment with this Code and commit that they will comply with the Code.

Consequences of Non-Compliance

Not complying with this Code may have serious consequences. TCCC will endeavour to resolve any matter involving this Code by facilitating discussion between the parties. If the non-compliance is serious or if, in the opinion of TCCC, there is a risk of future non-compliance, TCCC may take any action it considers appropriate in the circumstances. This may include cancelling a child's enrolment at our centre.